

Privacy Policy for Burnham Electrical Services Ltd

Effective Date: January 9, 2025

At Burnham Electrical Services Ltd, we value your privacy and are committed to protecting your personal data. This Privacy Policy outlines how we collect, use, store, and protect your information when you visit our website or engage with us through other means. By using our services or browsing our website, you agree to the practices described in this policy.

1. Company Information

Burnham Electrical Services Ltd
Company Registration Number: 02969453
Registered Office: 187 LENT RISE ROAD, SL1 7AU
Contact Email: Jay@burnhamelectrical.co.uk
Telephone: 01628665253 Ext 144

2. Information We Collect

We collect personal information from you when you interact with us through our website, make inquiries, or use our services. The types of information we collect include:

- **Personal Identification Information:** This may include your name, address, email address, phone number, and any other details you provide to us.
- **Technical Information:** When you visit our website, we may collect information about your device, IP address, browser type, operating system, and other technical data related to your use of our website.

3. How We Use Your Information

We use the information we collect for the following purposes:

- To respond to inquiries, requests, or support needs
- To provide and deliver services requested by you
- To process payments and manage billing
- To improve our website, services, and user experience
- To send you marketing communications (only if you have opted in)
- To comply with legal obligations and resolve disputes

4. Sharing Your Information

We respect your privacy and do not sell, trade, or rent your personal information to third parties. However, we may share your information with trusted third-party service providers who assist us in operating our website and business. These third parties are only permitted to use your information for the specific services they provide to us.

We may also disclose your personal data if required by law or to protect our rights, property, or the safety of our employees, customers, or others.

5. Cookies and Tracking Technologies

We use cookies and similar technologies to enhance your browsing experience on our website. Cookies are small text files stored on your device to remember preferences, track website usage, and analyse web traffic. You can manage or disable cookies through your browser settings.

6. Data Security

We take reasonable precautions to protect your personal data from loss, theft, misuse, and unauthorized access. While we strive to use commercially acceptable means to safeguard your information, no data transmission over the internet can be guaranteed to be completely secure. Therefore, we cannot ensure the security of information transmitted to our website, and you do so at your own risk.

7. Your Data Protection Rights

Under data protection laws, you have the right to:

- Access and request a copy of your personal data
- Correct any inaccuracies in your personal data
- Request the deletion of your personal data (subject to certain conditions)
- Restrict the processing of your personal data
- Object to the use of your personal data for marketing purposes
- Withdraw consent to any processing activities based on your consent (where applicable)

If you wish to exercise any of these rights, please contact us using the details provided above.

8. Third-Party Links

Our website may contain links to third-party websites. These websites are not operated or controlled by us, and we are not responsible for their privacy practices. We encourage you to review the privacy policies of these third parties before providing any personal information.

9. Children's Privacy

Our website is not intended for children under the age of 16. We do not knowingly collect or process personal information from children under 16. If we become aware that we have inadvertently collected such information, we will take steps to delete it.

10. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements. Any updates will be posted on this page with an updated effective date. We encourage you to review this policy periodically to stay informed about how we are protecting your information.

11. Contact Us

If you have any questions, concerns, or requests regarding this Privacy Policy, please contact us at:

Burnham Electrical Services Ltd
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Contact Email: Jay@burnhamelectrical.co.uk
Telephone: 01628665253 Ext 144

By using our website and services, you acknowledge that you have read and understood this Privacy Policy.

Signed

Jay Weaver- Social Media Manager

Jay@burnhamelectrical.co.uk

Alan Weaver- Managing Director

Alan@burnhamelectrical.co.uk

